Financial Services Council NZ

FSC Research

Estate and Tax Planning Council
18 September 2024



FSC Research - Over 30 research reports





FSC SECTOR RESEARCH



INDUSTRY WIDE:

Money & You: Perception Gap (2023)

Money & You: Young People and the Cost of Living (2023)

Financial Resilience Index (2023)

Insights & Trends: Financial Resilience Trends in New

Money & You: The Lost Generation? (2022)

Financial Resilience Index (2022)

Money and You: Women & Financial Wellbeing in NZ (2021)

Money & You: Generation Rent (2021)

Financial Resilience Index (2021) Money and You: It's not about

the money, it's about you (2020) Financial Resilience Index (March + August 2020)



LIFE AND HEALTH

Insights & Trends: Accessible and Affordable Healthcare

Money & You: Taking Cover Life Insurance Industry Data Spotlight (quarterly)

Health Insurance Industry Data Spotlight (quarterly)

Gambling on life: The problem of underinsurance (2020)

Moments of Truth: Key insights into the New Zealand life insurance industry (2019)

Risking Everything: An insight into how New Zealanders manage risk (2019)

Exploring underinsurance in New Zealand (2011)



INVESTMENT AND FUNDS:

Money & You: Investing in volatile times (2022) Money and You: The rise of the digital investor (2021)



KIWISAVER AND RETIREMENT:

KiwiSaver Industry Data Spotlight (quarterly)

Money and You: KiwiSaver at a crossroads (2021)

KiwiSaver 2050: Pathways to the future (2019)

Shaping Futures: Closing the KiwiSaver Gap (2018)

Generation KiwiSaver (2018)

Great Expectations: Retirement realities for older New Zealanders (2017)

Growing the KiwiSaver Pie

KiwiSaver and the wealth of New Zealanders (2015)



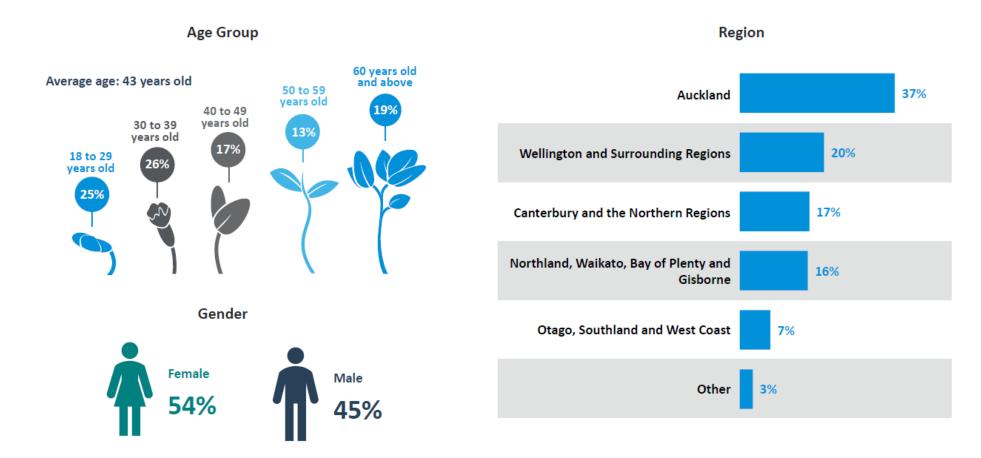
PROFESSIONAL ADVICE

Unlocking the potential of New Zealand's financial front line (2021)

Money and You: Breaking through the advice barrier (2020)

Money and You: Literacy, Insight & Advice (2020)

Sample profile



Base: Overall n = 2,002 Profiling questions

FSC Research Sample 2024

Blueprint for Growth

"53% of Kiwis

can't access

\$5,000 within a

week in time of

emergency"

NEW ZEALANDERS NEW ZEALANDERS AREN'T FINANCIALLY TAKE TOO MUCH LITERATE **RISK OUR ASPIRATION** Kiwis better manage their finances and their risk seek advice

> "70% of Kiwis are under insured"2

"56% of Kiwis don't feel they are financially prepared for retirement"3

"39% of Kiwis worry about the financial consequences of a significant health event"2

NEW ZEALANDERS WORRY ABOUT HEALTHCARE ACCESSIBILITY AND AFFORDABILITY

OUR ASPIRATION

Kiwis better manage and understand

OUR ASPIRATION

NEW ZEALANDERS

AREN'T PREPARED

FOR RETIREMENT

Kiwis have a dignified retirement

OUR ASPIRATION

Kiwis have accessible and affordable healthcare

> ¹ FSC Research, Financial Resilience Index (2023), ² FSC Research, Money and You, Taking Cover (2022), ³ FSC Research, Money and You, KiwiSaver At A Crossroads, (2021)



Financial confidence

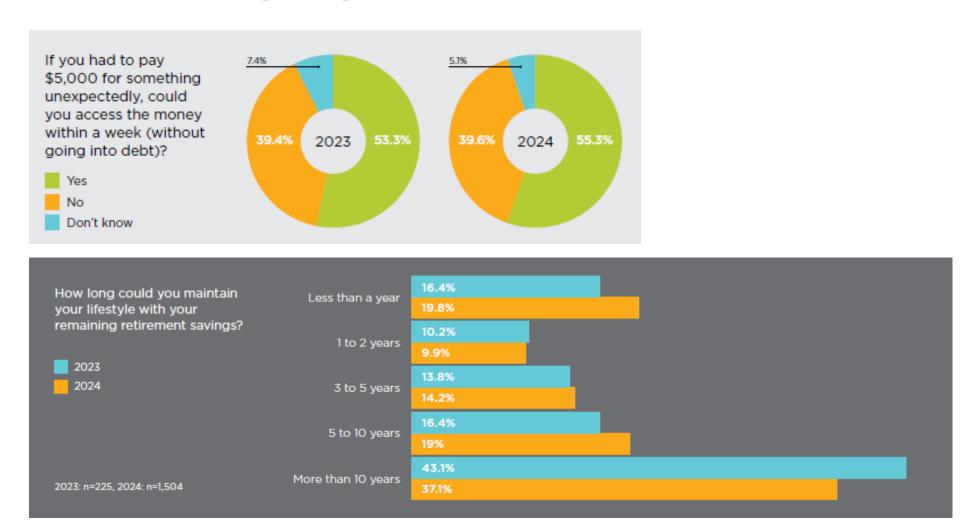


https://blog.fsc.org.nz/media-release-2-may-2024 FSC.

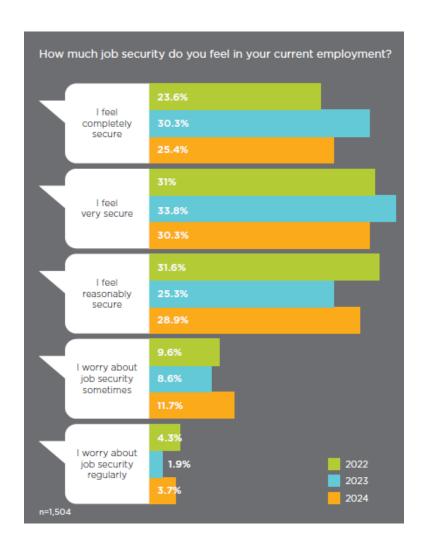
Financial literacy



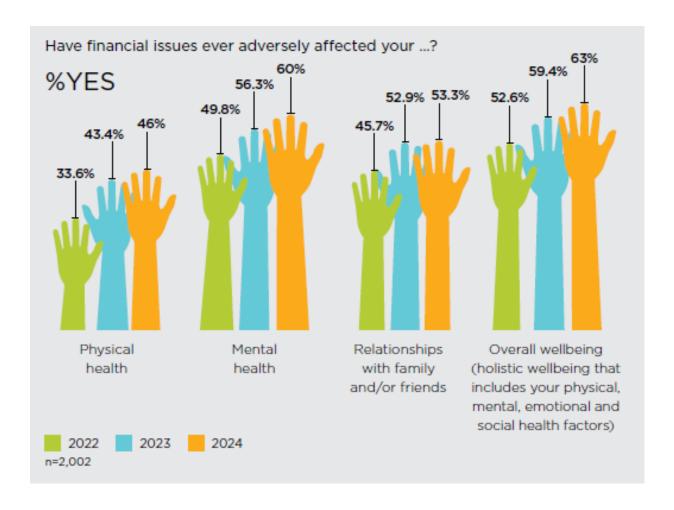
Financial preparedness

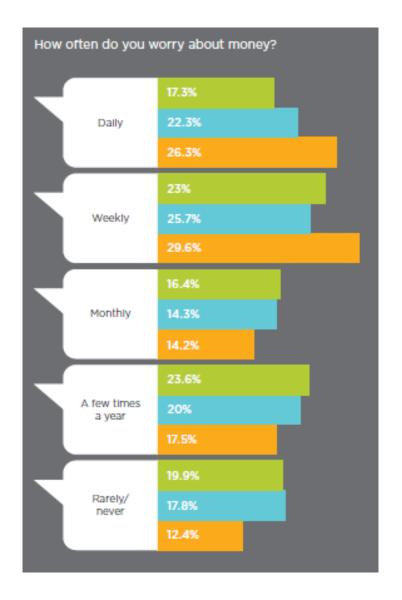


Job security



Financial wellbeing

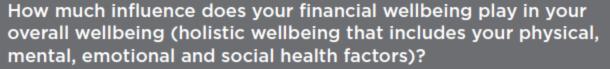


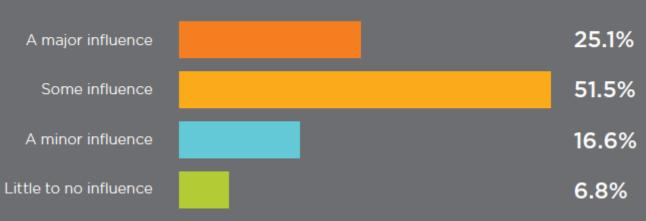




It's not [just] about the money, it's about you

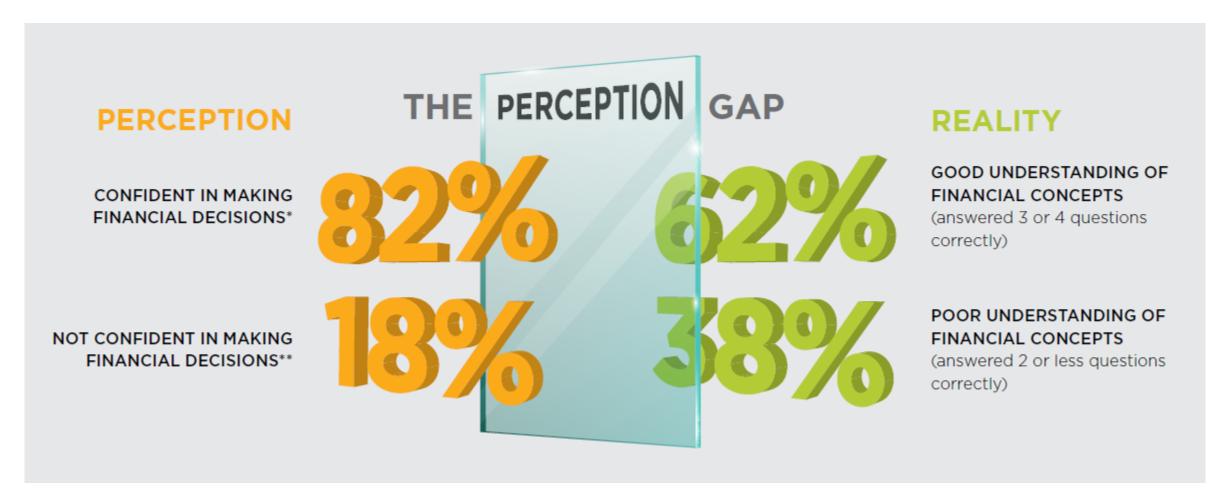
The intrinsic **link between financial and overall wellbeing** is staunchly engrained in New Zealanders' lives. Barely any (7.9%) would say that financial wellbeing has little to no influence on their overall wellbeing.





n = 2,000 (Overall)

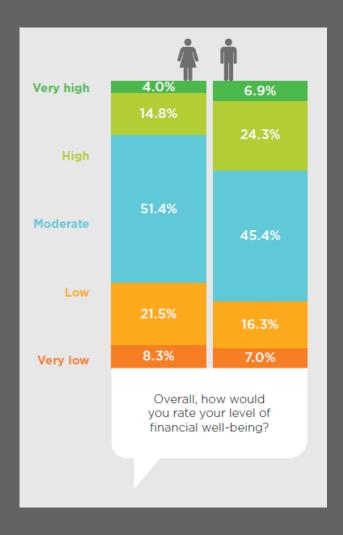
The Perception Gap

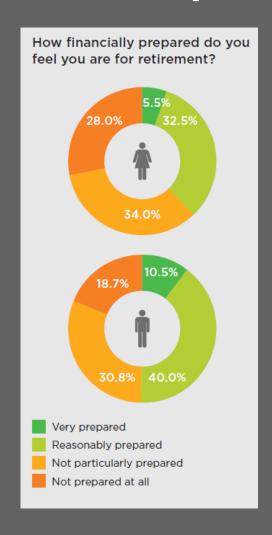


Spending habits have changed

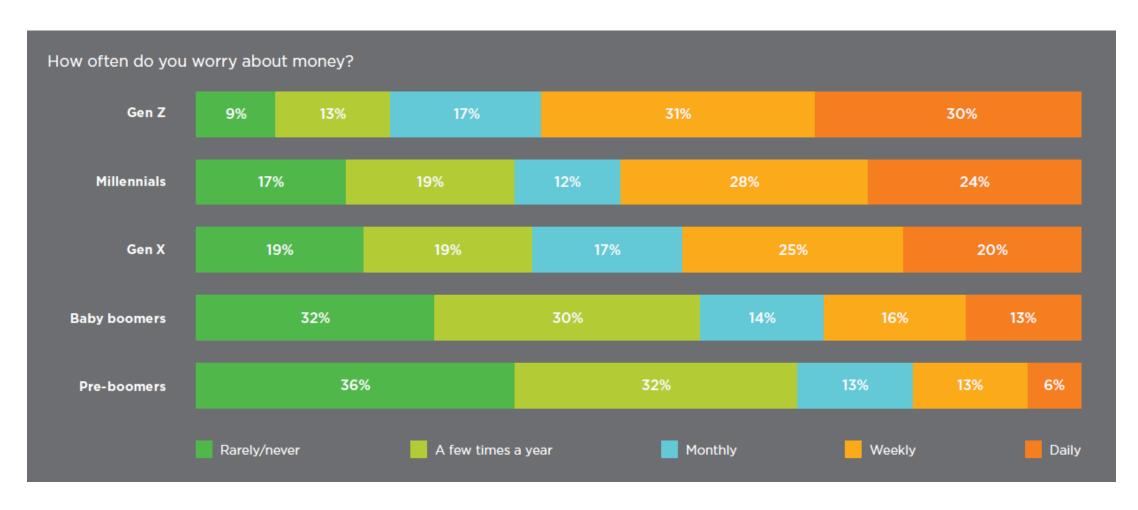
| Spending changes in the last year | | | | |
|--|---------|-------------------------------|---------------------------------------|--------------------------------|
| | OVERALL | PERSONAL INCOME < \$50,000 | PERSONAL INCOME \$50,001-\$100,000 | PERSONAL INCOME > \$100,000 |
| Buying cheaper groceries | 57% | 65% | 61% | 41% |
| Cutting back on takeaway food/ dining out | 55% | 61% | 61% | 42% |
| Cutting back on 'treat' purchases when out (e.g. takeaway coffee) | 49% | 55% | 54% | 38% |
| Cutting back on spending on hobbies | 39% | 43% | 43% | 35% |
| Buying fewer brand name products (e.g. buying cheaper clothes) | 39% | 41% | 43% | 30% |
| Taking fewer holidays | 37% | 40% | 41% | 30% |
| Reducing spending on personal grooming/beauty | 37% | 46% | 39% | 27% |
| Reducing/cancelling subscriptions (e.g. Netflix, Spotify) | 36% | 36% | 42% | 29% |
| Limiting electricity use | 30% | 37% | 28% | 21% |
| Cutting back on alcohol | 26% | 29% | 29% | 23% |
| Limiting air conditioning or heating | 24% | 30% | 23% | 18% |
| Skipping meals | 17% | 24% | 14% | 11% |

Women are less confident and prepared

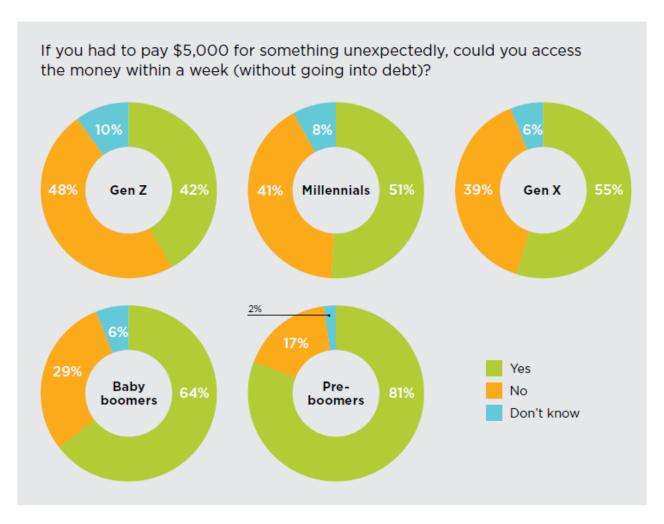




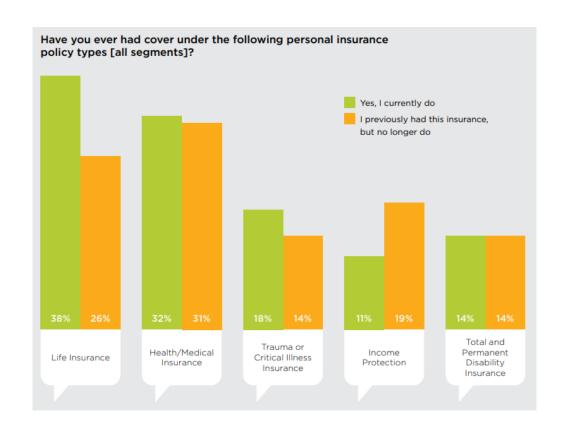
Younger people are impacted more ...

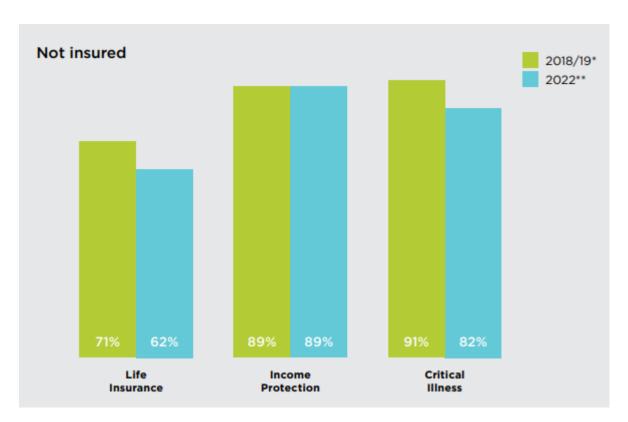


... and are less prepared

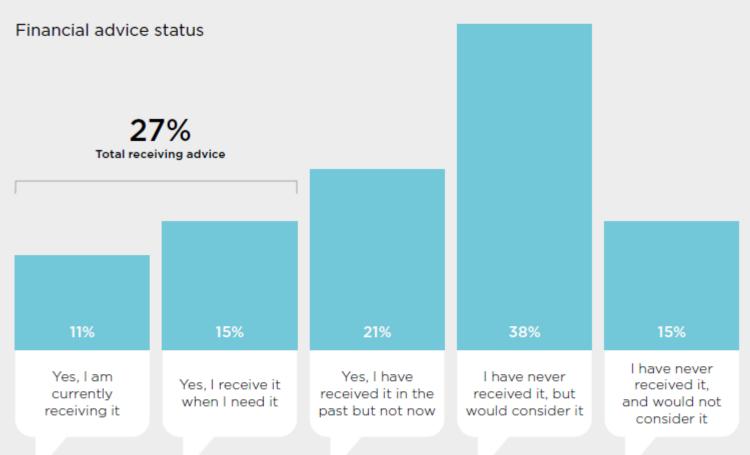


NZ is underinsured

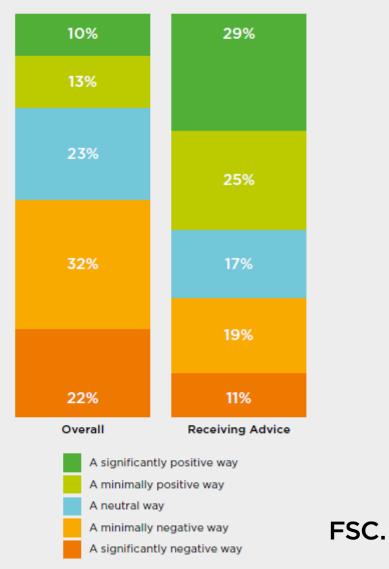




Advice makes a difference...

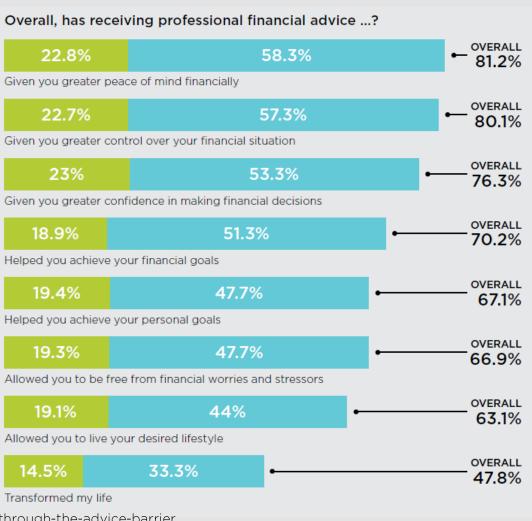


Financial impact of current economic climate



https://blog.fsc.org.nz/media-release-research-report-4-september-2024

... it is transformative



The most confident...



HOMEOWNERS

- Homeowners rate their confidence across all financial decision-making areas significantly higher than non-home owners.
- 23% of Gen Z and 58% of millennials own a home, with home ownership rates increasing the older New Zealanders get.



INSURED

- 28% of Gen Z have life insurance
- 13% have income protection insurance
- 31% have health insurance
- 7% have Total and Permanent Disability insurance
- 11% have Trama or Critical Illness insurance



MALE

 Men are more confident than women across all financial decision-making areas.

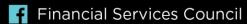
FSC research is available online

https://blog.fsc.org.nz/tag/research-reports



Grow the financial confidence and wellbeing of New Zealanders

fsc.org.nz





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